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## New Resident Packet

Welcome to the City of Tipp City. Tipp City services primarily the addresses within the corporation limits of Tipp City and a few rural locations. Tipp City may provide some or all of the following services to your home: electric, water, sewer and trash. You may call 937-667-8424 to verify services provided. Once you have verified that Tipp City's utility services are provided to your home, please provide the following:

- 1) **REQUIRED:** Complete the "Application/Contract for Utility and Refuse Service for the City of Tipp City."
  - ***If renting***, provide a signed copy of the lease. The utilities will be put into the same name(s) as the lease.
  - If more than one individual of legal age, not a dependent, resides at the service address they **MUST** be on the utility application and also sign the application.
- 2) **REQUIRED:** A copy of the driver's license or state ID for **ALL** applicants to match the name(s) on the "Application/Contract for Utility and Refuse Service for the City of Tipp City."
- 3) **REQUIRED:** Complete the "Resident Income Tax Questionnaire." Please contact the office if you believe your address is outside the corporation limits of Tipp City.
- 4) **OPTIONAL:** If you would like to have your bill automatically deducted from your bank account (checking or savings) on the 10<sup>th</sup> of each month, please complete the form and return with a voided check or an official notice from the bank with the routing # and account #.
- 5) **REQUIRED IF RESPONSIBLE FOR PAYING FOR TRASH:** Trash service for a residential dwelling is mandatory in Tipp City and currently billed by Tipp City and collected by Rumpke. Please review the "Service Options" sheet and circle the type of service you would like to have (unless your landlord pays for the trash). If no selection is made "Option One" will be automatically assigned to your account. You may change the type of trash service by contacting Tipp City's Utility Billing Department by the 15<sup>th</sup> of the month so the change will take effect the following month.
- 6) **REQUIRED IF RENTING:** A deposit of either \$300.00 for an all-electric dwelling or \$200.00 for a dwelling with both gas and electric is required for all rentals and is not waived for any reason. ***Cash, check or money order*** are the only forms of payment accepted (NO credit or debit). Please remit the appropriate deposit with the completed paperwork.

**Please note if any individual on the application has unpaid Tipp City utility bills, the unpaid bill must be paid in full prior to obtaining new service to the requested address.**

Submit the completed "REQUIRED" documentation to [utilitybilling@tippcity.net](mailto:utilitybilling@tippcity.net) (a reply will be sent upon verification of the required documents). If a deposit is required, you may stop by the Government Center Monday-Friday 9:00 a.m. to 5:00 p.m. or use the night drop that is accessible 24 hours a day 7 days a week in the entrance to the Government Center.

**All "Required" documentation must be received one business day prior to switching the utilities into the new applicant's name.**

Thank you for your cooperation and welcome to Tipp City.



# UTILITY/REFUSE SERVICE INFORMATION

## Billing and Payment for Service

Utility/Refuse bills are mailed around the 25th of each month with payment due the 10th of the following month. If payment is not made by the 10th of each month, a 10% late fee will be incurred on the current month's unpaid balance. Any utility account with an outstanding balance remaining on the 25th of the month will be processed for disconnection of service. Tipp City Municipal Utilities accepts cash, check, or money order in the office. You may view your bill or pay via CC online at [www.tippcityohio.gov](http://www.tippcityohio.gov), convenience fees apply. Payments may be made at the Utility Office at 260 S. Garber Dr., Tipp City, by mail, by night drop which is located in the lobby of the Government Center, by auto deduction from a checking or savings account or online at our website. Forms for auto deduction are available online. If you do not receive your Utility/Refuse bill by the 1st of each month, please call the Utility Office at (937) 667-8424.

## Voluntary Termination of Services

A customer who intends to move from the service address or discontinue services shall give the City's Utility Billing Department a notice of such intention no later than 1 business day prior to moving. The customer shall be liable for all services provided to the service premises until both such notice is given and the Utility Department has made the final reading.

## Collection of Delinquent Account

Application for service must be made at the Utility Billing Office and must be accompanied by a valid government issued photo ID for all applicants/occupants (non-dependents) 18 & over. Tenants must provide a signed copy of the Lease applicable to the dwelling for which service is being provided.

Any application for service using a different name in an attempt to conceal charges at a prior location will be considered as obtaining "service by deceit." This or falsification of any information or ID on this application will result in immediate termination of service, unless otherwise prohibited by law.

If it is determined that you, your spouse, or anyone included on your lease or whom shares ownership/occupancy/control of the service address has an unpaid bill from the City of Tipp City, the unpaid bill must be paid in full to obtain service at the requested address.

The applicant(s) who completed and signed the utility application is the responsible party(s) for payment of the monthly utility bill, except as otherwise provided by law (water, sewer, refuse), regardless as to whether or not this person or entity physically resides at the service address. If more than one individual resides at the service address, all occupants shall sign the application that are of legal age, excluding children claimed as dependents on applicant(s) tax returns living at the same address. The City shall require a deposit from the tenant(s) sufficient to cover the cost of approximately two (2) months of utility usage (water, sewer, garbage, and electric).

If the applicant(s) fails to pay the utility bill, the City will take the following action(s) to collect the electric portion of the utility bill:

1. The applicant(s) will not be able to open a new utility account at a different address that has one or more city utility services (water, sewer, garbage, electric), until the past account is settled.
2. City may turn the applicant(s) over to a collection agency to collect any remaining balance after deducting the deposit for all utilities.
3. The utilities will be terminated until the utility bill is paid in full, if the applicant(s) continues to reside at the service address for which payment is past due. If the applicant has not paid the utility bills in full at the end of two (2) months, all utilities shall be terminated unless otherwise provided by law.
4. The property owner will be responsible for any unpaid utility fees not associated with electric usage should the tenant not pay the water, sewer or refuse fees. The City will notify the property owner if a tenant's account becomes past due and will make every effort to collect such fees from the applicant(s) for a period of three (3) months, after which time the City will require the property owner to pay the utility bill in full excluding electric charges, late fees and any other miscellaneous fee.

## Return of Deposit

Upon final discontinuation of service, the deposit collected at the commencement of service will be credited to the customer's final bill. Final bills will show a (credit) for the deposit applied. A bill will be issued for the difference if the final charges are more than the deposit. If the final bill is less than the deposit a refund check will be issued for the difference.

## Refuse Information

All residential dwellings in Tipp City are required to use the City's contracted trash hauler for refuse collection. If you have any questions on the billing of refuse or need additional services (i.e. totes or recycling containers) please contact Tipp City Utilities at (937) 667-8424. If you are in need of the low volume trash bags, they are available at the Tipp City Government Center.

## Other Information

Telephone Service:	Verizon	1-800-837-4966	
Cable Service:	Spectrum	1-844-757-2826	1440 Commerce Park Drive, Tipp City, OH 45371
Natural Gas:	Vectren	800-227-1376	
Post Office:	Tipp City Post Office	937-667-3012	520 N. Hyatt, Tipp City, OH 45371
Lines marked:	OUPS	800-362-2764	Call before you dig so underground lines can be marked
Register to Vote:	Board of Elections	937-440-3900	Register/Where do I vote?
License Plates:	Bureau of Motor Vehicles	937-335-6225	1275 Experiment Farm Road, Troy, OH 45373
City Website:	<a href="http://www.tippcityohio.gov">www.tippcityohio.gov</a>		
Electric Outage or Water Problem after 5PM		1-844-287-9792	



## **NEW RESIDENT REGISTRATION QUESTIONNAIRE**

Dear Resident,

We want to take this opportunity to welcome you to our city.

The Tipp City Tax Code requires that all Tipp City residents (those residing within the corporation limits) age 18 and older to file an annual income tax return. Residents who are age 16 or 17 are subject to the Tipp City tax, but need only file if their income is not fully withheld. Filing is mandatory even if no tax is due (i.e. fully withheld, no income, etc.). Part-year residents should also file an annual return and report only the income earned during the Tipp City residency.

Tipp City's current income tax rate is 1.50%. If you are currently paying income tax to another city or village, Tipp City will give you credit up to 1.50% of each city's taxable wages for taxes withheld and paid to the work city.

Following is a Resident Income Tax Questionnaire. Please complete the questionnaire and return it to the Utility Billing department with the rest of the utility forms. This questionnaire will be used to set up your Tipp City income tax account.

Please feel free to contact the Tipp City Tax Department at 937-667-8426 Monday through Friday from 8:00 a.m. to 5:00 p.m. with any questions.

Sincerely,

Tipp City Income Tax Department

# CITY OF TIPP CITY RESIDENT INCOME TAX QUESTIONNAIRE

OFFICE USE ONLY	
TAX#	_____
UTY#	_____

- The City of Tipp City has a mandatory filing requirement for all residents age 18 and older who are domiciled within the corporate limits of Tipp City. The annual return is required even if you had no taxable income (did not work) or there is no tax due on your return.
- If you and your spouse (if applicable) are both either retired or are permanently disabled and have no taxable income and no other persons living in your residence, complete Section A then complete Section D on the back of this questionnaire.
- All information provided on this form is confidential and is used for city income tax purposes only.

Please print clearly

### Section A – Contact Information

Name \_\_\_\_\_ DOB \_\_\_\_\_ SS# \_\_\_\_\_ - \_\_\_\_ - \_\_\_\_

Spouse's name \_\_\_\_\_ DOB \_\_\_\_\_ SS# \_\_\_\_\_ - \_\_\_\_ - \_\_\_\_

Tipp City address you're moving into \_\_\_\_\_ Date moved in \_\_\_\_\_

Prior address \_\_\_\_\_ From \_\_\_\_/\_\_\_\_/\_\_\_\_ To \_\_\_\_/\_\_\_\_/\_\_\_\_  
(If prior address was within the Tipp City corporation limits)

Telephone number \_\_\_\_\_ Spouse's telephone number \_\_\_\_\_

May we contact you by email? Yes  No  Email address \_\_\_\_\_

Do you own or rent your place of residence? Own  Rent

If renting, give name and telephone of landlord Name \_\_\_\_\_ PH# \_\_\_\_\_

### Section B – Income

Employer's name \_\_\_\_\_ Employment city \_\_\_\_\_  
(Where work is actually performed)

Spouse's employer \_\_\_\_\_ Employment city \_\_\_\_\_  
(Where work is actually performed)

If self-employed, please complete the following: Business name \_\_\_\_\_  
Street address \_\_\_\_\_  
City, state, zip \_\_\_\_\_  
Do you have employees? Yes  No  FEIN \_\_\_\_\_

Other forms of Tipp City taxable income include but are not limited to: 1099-MISC, business income (Schedule C), rent income (Schedule E), farm income (Schedule F) and income from lottery/gambling winnings.

### Section C - Other Occupants in Residence (18 & Older)

Give name, date of birth and Social Security number of others 18 years of age or older living with you.

Name _____	DOB _____	SS# _____	-	-
Name _____	DOB _____	SS# _____	-	-
Name _____	DOB _____	SS# _____	-	-
Name _____	DOB _____	SS# _____	-	-

The information provided on this questionnaire is true, correct and complete to the best of my knowledge.

Signature (self) \_\_\_\_\_ Date \_\_\_\_\_

Signature (spouse) \_\_\_\_\_ Date \_\_\_\_\_

**Section D – Retirees and/or Permanently Disabled**

If you and your spouse (if applicable) are **both** either retired or are permanently disabled you may qualify for an exemption from filing the annual Tipp City income tax return. Individuals who qualify must not have any income subject to the local income tax. Examples of some of the more common types of taxable and non-taxable income are listed below. Questions regarding other types of income not listed in either category can be directed towards the Tipp City Tax Department at (937) 667-8426.

If you qualify, please complete the **Certification** below. By doing so, you are certifying that you have no income subject to the Tipp City income tax and that you do not anticipate any Tipp City taxable income in the future.

Should your income status change to where you once again have taxable income, an income tax return would be required reporting such income. If your income status does change, you will need to contact the Tipp City Tax Department.

Examples of Tipp City taxable income include but are not limited to: W-2 wages, 1099-MISC, business income (Schedule C), rent income (Schedule E), farm income (Schedule F) and income from lottery/gambling winnings.

Examples of Tipp City non-taxable income include but are not limited to: interest, dividends, pensions, retirement distributions, Social Security and income received for serving as a precinct official during an election.

**Certification**

I/we certify that I/we have no income taxable by the City of Tipp City, Ohio. I/we further certify I/we do not anticipate taxable income in the future. Should my/our income change to include Tipp City taxable income, I/we will file as required by the Tipp City Income Tax Code. I/we understand the certification will be on file in the tax department and until I/we receive or it can be determined I/we have taxable income, I/we will not be required to file the annual Tipp City income tax return.

Signature 1 \_\_\_\_\_ Retired  Date began \_\_\_\_\_  
Permanently disabled  Date began \_\_\_\_\_

Signature 2 \_\_\_\_\_ Retired  Date began \_\_\_\_\_  
(Spouse's signature – if applicable) Permanently disabled  Date began \_\_\_\_\_

Tipp City Income Tax Department  
260 S. Garber Dr.  
Tipp City OH 45371

Phone (937) 667-8426  
Fax (937) 667-6734  
Email [incometax@tippcity.net](mailto:incometax@tippcity.net)

Office hours are Monday to Friday 8 a.m. to 5 p.m.

## WHAT ARE THE SERVICE OPTIONS?

PROGRAM	TRASH	RECYCLING	RATE
<b>OPTION ONE: Use Your Own Can</b>	Personal container or bags <i>*Unlimited Residential Refuse</i>	18-gallon recycling bin(s) included	<b>\$21.98</b>
<b>OPTION TWO: Large Trash Cart</b>	96-gallon cart rental <i>(residents may order additional 96-gallon trash carts for \$3 per cart, per month)</i> <i>*Unlimited Residential Refuse</i>	18-gallon recycling bin(s) included	<b>\$25.13</b>
<b>OPTION THREE: Low Volume Service</b>	35-gallon cart rental <i>*Limited refuse pickup—Low volume is limited to residential refuse that fits in the container with the lid closed</i>	18-gallon recycling bin(s) included	<b>\$14.32</b>
<b>ADDITIONAL SERVICES: Recycling Carts</b>	N/A	35- or 96-gallon cart rental	<b>\$2.10</b>

## HOW DO I CHANGE SERVICE?

**If you want to keep your service the same, you do not need to do anything.** If you wish to update your service selection, please call or email Tipp City's Utility Billing Department by the 15th of the month in order to change service for the following month. If you email, please watch for an email reply from Tipp City to confirm changes to your service. If your confirmation is not received within three business days, please call the Utility Billing Department.

### SELECT SERVICE OR REQUEST A CART



**Call Tipp City**  
(937) 667-8424



**Email Tipp City**  
utilitybilling@tippcity.net

## CONTAINER OPTIONS

### TRASH CONTAINERS



**OPTION 1:**  
Personal Container or Bags



**OPTION 2:**  
96-Gallon Trash Cart



**OPTION 3:**  
35-Gallon Trash Cart

### RECYCLING CONTAINERS



**INCLUDED**  
18-Gallon Recycling Bins



**ADDITIONAL \$2.00**  
96-Gallon Recycling Cart



**ADDITIONAL \$2.00**  
35-Gallon Recycling Cart

**FREE – No Fee to Participate**

Tipp City Utilities offers Automatic Deduction from a bank account. The deduction occurs on the 10th of the month. You will still receive your monthly bill as you currently do whether mail or e-mail; it will simply state "Auto Deduct to Occur on the 10<sup>th</sup>." If you are interested in signing up for Automatic Deduction, please **accurately complete, sign and returned this form to the Utility Department** in order for the deduction to begin. **Please include a voided check** if the deduction is to come from a checking account.

This is my authorization for Tipp City Utilities to automatically debit my ( ) checking ( ) savings account

\_\_\_\_\_ , \_\_\_\_\_  
(Account Number) (Bank Transit/ABA/Routing Number)  
at \_\_\_\_\_ in \_\_\_\_\_ , \_\_\_\_\_  
(Financial Institution) (City) (State)

**➔ ATTACH VOIDED CHECK HERE ➔**

I understand that this authorization will be in effect until I notify Tipp City Municipal Utilities in writing that I no longer desire this service, allowing it reasonable time to act on my notification. I also understand that if corrections in the debit amount are necessary, it may involve an adjustment (credit or debit) to my account.

I have the right to stop payment of a debit entry by notifying my financial institution before the account is charged. If an erroneous debit entry is charged against my account, I have the right to have the amount of the entry credited to my account by my financial institution, if it is within (15) calendar days following the date on which I was sent a statement of account or a written notice of such entry or 45 days after posting, whichever occurs first. I must give my financial institution a written notice identifying the entry, stating that it is in error and requesting credit back to my account.

THIS AUTHORIZATION IS NON-NEGOTIABLE AND NON-TRANSFERABLE.

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(Utility Billing Account #)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Phone)

\_\_\_\_\_  
(Signature)

For Office Use Only:

_____ Rec'd Date & Employee	_____ Bill Due Date to Begin	_____ Entered	_____ Checked for 1 <sup>st</sup> ACH
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