

May 14, 2014

To: *Tippecanoe Gazette*  
*Troy Daily News*  
*Dayton Daily News*  
*Weekly Record Herald*  
*KIT-TV, TippNews, City of Tipp City website*

Re: Press Release from May 19 – June 6

Tipp City Electric would like to hear from you. In late May and continuing through June, Tipp City Electric is sponsoring a telephone survey with utility customers. We have contracted with SDS Research, a national research firm, to conduct the survey. Questions will relate to overall satisfaction with utility service, communication with customers, customer service, along with other important topics. If you receive a call from SDS Research, we hope that you will take a few minutes to respond to the survey. The results will assist Tipp City Electric in determining how to improve the service they provide. Should you have questions regarding this survey, please feel free to contact Utility Director, Christy Butera at 937-667-6305. Thank you!

End

**City of Tipp City**

Christy J Butera, P.E., Director of Utilities

cc: Brad Vath, Acting City Manager  
John Green, Finance Director  
Stacie Brown, Utility billing Supervisor  
Gary Garvey, Electric Superintendent  
Kevin Price, Water/Wastewater Superintendent